

How to call in a Streetlight Outage:

Town Employees, Police and Fire Departments, Residents, can call 1-800 LIGHTS-ON (1-800-544-4876), 24 Hours Per-Day, 365 Days Per-Year. In order to repair all

Municipally Owned lighting within 7 calendar days, we require the following information:

- Problem (Light Outage, Cycling on and off, Light on during day, etc.)
- Street Light Pole Number (Pole # is facing street at eye level)
- Street Address closest to the Light Problem
- Cross Street nearest the Light Problem
- Callers Name and Phone Number (In Case Driver Cannot Find Outage or has questions)

Without this information, Republic ITS may not be able to repair the outages within 7 calendar days.

Outages can also be reported by Internet at <http://www.RepublicITS.com> or by fax at 978-262-9020.